

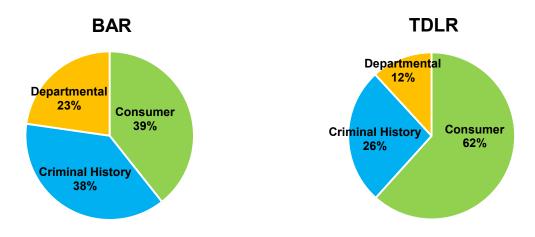
TEXAS DEPARTMENT OF LICENSING AND REGULATION

Enforcement Division

Barbering (BAR)

Key Statistics	BAR Fiscal Year 2021	TDLR Fiscal Year 2021
Number of Licensees	36,967	848,268
Complaints Received	1,635	32,655
Cases Opened	638	10,121
Cases Closed	654	9,335
Average Time to Close (days)	152.33	209.86
% of Cases Resolved Within 6 Months	67.89%	60.00%
% of Cases Resulting in Disciplinary Action	22.02%	13.41%
Open Cases Pending at End of Fiscal Year	286	6,627
Number of Cases Referred to the State Office of Administrative Hearings (SOAH)	11	134
Number of Contested Cases Heard at SOAH	6	67
Formal Case Outcomes	BAR Fiscal Year 2021	TDLR Fiscal Year 2021
Commission Orders	2	44
Default Orders	72	455
Agreed Orders	52	711
Average Penalty Assessed on Orders	\$1,801.57	\$2,124.56
Total Penalties Assessed	\$228,800.00	\$2,570,716.00
Licenses Revoked (Disciplinary)	7	103
Licenses Suspended (Disciplinary)	0	8
Licenses Denied/Suspended/Revoked (Criminal History)	30	240
Cases Heard in District Court	0	1
Informal Case Actions	BAR Fiscal Year 2021	TDLR Fiscal Year 2021
Consumer Restitution	\$0.00	\$192,825.53
Warning Letters	143	1,768
Other Informal Resolutions	362	6,208
Cease & Desist Orders	3	19

Source of Cases Opened Fiscal Year 2021





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Top 10 BAR Alleged Violations at Opening

Fiscal Year 2021		
Alleged Violation at Opening	Count	
Criminal History	238	
No barber license	113	
No barber shop license	78	
Shop employing unlicensed operator	60	
Unlicensed operator works in shop	26	
Implements not properly cleaned	17	
Accounting wrong hours to students	16	
Advertised as barber when not	15	
Shop license expired	14	
Salon or school not clean or good repair	13	

Top 10 BAR Violations Resulting in Disciplinary Action

Fiscal Year 2021		
Violation Resulting in Disciplinary Action	Count	
No barber license	49	
Shop employing unlicensed operator	35	
Criminal History	27	
No barber shop license	16	
Failed to cooperate with department	12	
Failed to comply with an order	10	
No disinfectant or diluted or soiled	7	
Implements not properly cleaned	4	
Salon or school not clean or in good repair	3	
Did not have suitable plumbing	3	

October 19, 2021